

City of York Council Members Exit Survey

What is the purpose of the survey

The aim of this exit survey is to discover the Member's reasons for leaving the Council and to gather feedback from the Member on concerns they may have or ideas on organisational improvements. The survey is not compulsory, but members are encouraged to take part. Members can either complete this survey electronically and return to the Monitoring Officer, alternatively the member can request a one to one with either the Monitoring Officer or the Council's external consultant for Member Personal Development Planning.

It is intended that the exit survey will allow the Council to improve retention of its Councillors by:

- Informing top political and managerial leadership of the reasons why elected Members may be leaving the Council, thereby enabling analysis of current processes and practices and making changes where needed .
- Identifying trends and providing valuable 'leaver' information to each particular political party.
- Ensuring that members feel that their service, views and opinions are listened to, valued and actioned where appropriate.

MEMBERS EXIT INTERVIEW SURVEY QUESTIONNAIRE

Section 1: About You

Name: _____

Date of Commencement: _____

Date of Leaving: _____

Political Party: _____

In total, for how long did you serve as a Councillor? _____

Reason for leaving

Retirement		Job Content	
Working relationships		Pressure of work	
Earnings		Care of Dependants	
New Position		Travel problems	
Moving Home		Working conditions	
Further Training		Working Hours	
Health Issues		Other	

Other reasons, please specify

Section 2: Your Employment

What was your work status during your time as a Councillor?

full-time part-time self-employed

retired not in paid employment

If in employment, how difficult was it to balance the commitments of being a councillor and working?

Where you allowed time off by your employer?

Do you feel that serving as a councillor had a positive or negative impact on your career at the time? (*if relevant*)

Section 3: Support Received

During your time as a councillor, did you have any long standing illness or disability?

Yes No

If yes, did you receive the relevant support?

During your time as a councillor, did you have any caring responsibilities for a dependent partner, relative or child?

Yes No

If yes, did you receive the relevant support?

Yes No

How would you rate the level of support you have received from the following areas during your time as a Councillor?

	Officers	Own Group	Other Groups
Excellent	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Adequate	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Poor	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
No Support	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Generally, was the support you received from the Council adequate if not please specify why?

Section 4: Your Experience

Why did you want to become a Councillor?

Were you told about the role and the time commitment and how did that compare to the actual experience?

What have you enjoyed most about being a Councillor?

What have you least enjoyed about being a Councillor?

What do you consider to be your greatest achievement as a councillor?

Do you believe you managed to change things as a councillor? *Please provide examples.*

Section 5: Councillor Development

Did you take advantage of the induction/training offered to you as a Councillor?

Yes No

If No why not?

If Yes did the induction/training the council offered contribute to making you feel effective as a Councillor? If not why?

Section 6: Being Part of City of York Council

Are there any aspects of the Council that you think do not work well or that you have found frustrating?

Please suggest any potential improvements

Section 7: Being a Councillor for York

Would you recommend being a Councillor for York to others?

Yes No

If No Why not?

Is there anything else that you would like to say about your experiences of being a City of York Councillor?

Thank you

Please return this form in the freepost envelope provided